

Metro Bus is Moving Forward

Residents in St. Cloud, Sartell, Sauk Rapids and Waite Park will soon have Metro Bus service that better fits their schedules. Plans include new routes, new schedules, more frequent service to new areas and operations focused on more reliable transportation in and around St. Cloud—well into the future. It's a step up for how riders, from students to seniors, will move around town.

For more information, visit Metro Bus online, call us or attend an Informative Session:

Tuesday, October 13

11:00am - 1:00pm St. Cloud Library, Bremer Room
1300 West Saint Germain Street,
St. Cloud

4:30pm - 6:30pm Sartell City Hall, Council Chambers
125 Pine Cone Road North, Sartell

Wednesday, October 14

8:00am - 10:00am Transit Center
510 1st Street South, St. Cloud

11:00am - 1:00pm Waite Park City Hall,
Lower Level Meeting Room
19 13th Avenue North, Waite Park

4:30pm - 6:30pm Sauk Rapids City Hall,
Community Room
115 2nd Avenue North, Sauk Rapids

Thursday, October 15

8:00am - 10:00am Whitney Center, Olson Room
1527 Northway Drive, St. Cloud

11:00am - 1:00pm SCSU Atwood Memorial Center,
Main Lounge
720 4th Avenue South, St. Cloud

5:00pm - 7:00pm VA Medical Center, Auditorium
4801 Veterans Drive, St. Cloud

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Preview the proposed new bus routes

(coming late 2010):

See them Oct. 13, 14, 15



251.RIDE (7433)
ridemetrobust.com
to find out where and when



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Here are answers to frequently asked questions about the plans. Please visit Metro Bus online, call us or attend an Informative Session for more information.

FAQs (Frequently Asked Questions)

Q. What is being changed?

A: There will be:

- Service to new areas
- Expanded weekend service to Sartell, Westwood and Route 75 areas
- More single-route rides.
- Whole new naming system. Routes will be named by number system.

Q. What's the reason for the changes?

A: Metro Bus fixed routes are being modified to improve on time performance, fit changing travel needs and service new areas.

Q. When will the changes occur?

A: Late 2010.

Q. Which routes will change?

A: Most routes will see some level of change, some more than others—including one entirely new route. More specific information is available at the Informative Sessions.

Q. How was the plan developed?

A: Metro Bus conducted extensive research of how riders, non-riders, community and business leaders view the system. The study was funded by a grant from the Minnesota Department of Transportation.

Q. What did the surveys show?

A: Through the study Metro Bus learned more about its riders and what the community wanted:

- Most of the people who ride Metro Bus didn't have a vehicle available for their trip.
- Many riders use the bus five or more days a week and make two or more trips per day.
- The biggest reason to ride the bus is to travel to and from work or school.
- The majority of Metro Bus riders are employed. The second-largest group is unemployed students. Retired individuals, homemakers and unemployed individuals make up only a small percentage of riders.
- 63 percent of the riders need to transfer routes to complete their trip.
- 18 percent were new riders in 2008; 25 percent were new riders within the last two years.
- Services that riders indicated they would like to see improved are: evening hours, weekend, and areas served.
- 53 percent of potential riders think it's difficult to learn how to get to places using Metro Bus.